Privacy Notice



2021 Meadowview Lane Kingsport, TN 37660 PH 423-229-8200 TF 800-999-2328 www.ecu.org

Rev. 11/2015

FACTS	WHAT DOES EASTMAN CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?	
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.	
What?	 The types of personal information we collect and share depend on the accounts, products or services you have with us. This information can include: Name, address, Social Security Number, and income Account balances and payment history Credit history and credit scores When you are <i>no longer</i> our member, we continue to share your information as described in this notice. 	
How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Eastman Credit Union chooses to share; and whether you can limit this sharing.	

Reasons we can share your personal information	Does Eastman Credit Union share?	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain the account(s) you have with us, respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes—to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We do not share
For our affiliates' everyday business purposes—information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes—information about your creditworthiness	No	We do not share
For our affiliates to market to you	No	We do not share
For non-affiliates to market to you	No	We do not share

Questions?

Call us at 423-229-8200 or toll-free at 800-999-2328 or visit us online at www.ecu.org.

More information about your privacy continued on next page.

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Who We Are	
Who is providing this notice?	Eastman Credit Union, including its subsidiaries, and ECU Title Services LLC d/b/a ECU Title & Escrow
What We Do	
How does Eastman Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer security safeguards, secured files and buildings.
How does Eastman Credit Union collect my personal information?	 We collect your personal information, for example, when you Open an account or deposit money Pay your bills or apply for a loan Use your credit or debit card We also collect your personal information from other sources such as credit bureaus, affiliates or other companies.
Why can't I limit all sharing?	 Federal law gives you the right to limit only: sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions				
Affiliates	 Companies related by common ownership or control. They can be financial and nonfinancial companies. Eastman Credit Union's affiliate is ECU Title Services LLC d/b/a ECU Title & Escrow 			
Non-affiliates	 Companies not related by common ownership or control. They can be financial and nonfinancial companies. Eastman Credit Union does not share your personal information with non-affiliates to market to you. 			
Joint marketing	 A formal agreement between non-affiliated financial companies that together market financial products or services to you. Our marketing partners include: Eastman Credit Union does not share member information under any joint marketing agreements. 			