


ECU ONLINE®



ECU Online is a quick, convenient, secure, and FREE way to have instant access to your ECU accounts via the Internet by visiting www.ecu.org. Are you a first time user? Just follow the steps below:

Go to www.ecu.org using your web browser:

- Call our Member Contact Center at 800.999.2328 or 423.229.8200 and ask to be set up for ECU Online access.
- In the 'Username' field, enter your Member Number.
- In the 'Password' field, enter the last four digits of your Social Security Number.

Follow the prompts that allow you to change both the User ID and Password.

- Enter your email address and cell phone number.*
- You will be sent a registration code which must be entered to continue.
- You may choose to register your device. If you do not register your device, or if you use a different device than the one registered, you will be prompted to receive a code each time.

Now you're ready to use ECU Online and gain access to great features like Account Access, Bill Pay, Online Statements, and much more!

Want to access ECU Online via your smart phone or tablet? Download our FREE mobile apps via the iTunes App Store or Google Play!**



*Your email address and cell phone number will not be used for any purpose other than to send you these temporary access codes.

**ECU does not charge a fee, but you may incur a fee from your mobile service provider.

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Federally insured by NCUA

Call

800.999.2328

Click

www.ecu.org

Visit

Any Branch



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